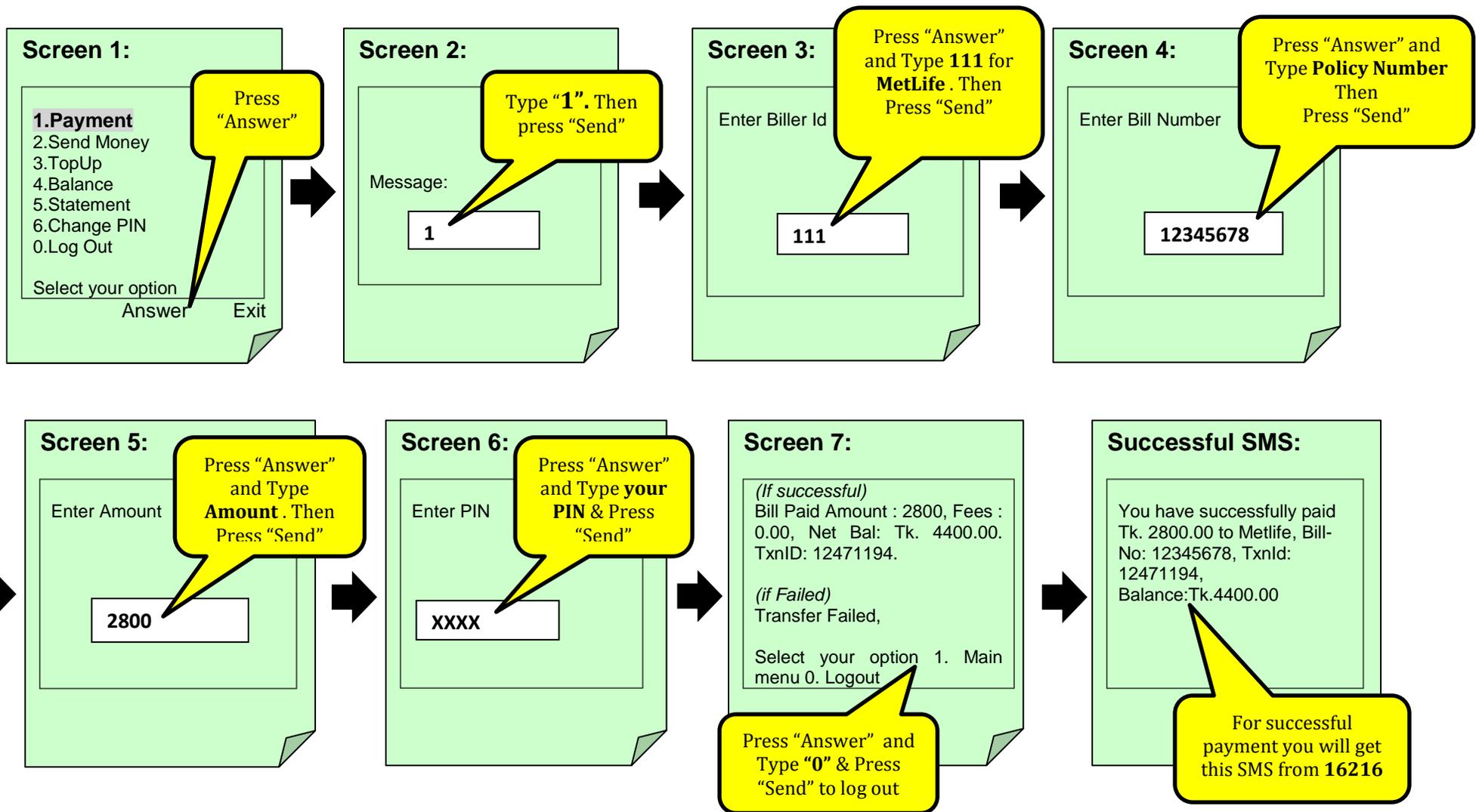


How to pay MetLife premium using DBBL Mobile Banking

If you have a DBBL Mobile bank account then dial *322# from your mobile handset and follow the steps below:



How to Register for Dutch-Bangla Bank Mobile Banking

1. Customer will visit any of the DBBL Mobile banking Office (MBO) / Agent point with his
 - Mobile phone,
 - National ID/Passport (in original and a set of photocopy) and
 - 1 copy of Passport size photograph of himself and one copy of Passport size photograph of the nominee.

At present DBBL has 348 Mobile Banking Offices (MBOs) at upazilla / district sadar level and more than 30,000 agent points covering 480 (+) upazillas across the country. Agent points are operational beyond normal working hours (~8 pm), on weekends & holidays.

2. Customer will fill up the registration form and submit it along with the photographs and the photocopy of the ID/Passport.
3. Upon verifying the ID, customer's DBBL mobile bank a/c is registered instantly by DBBL Agent point.
4. Customer's mobile connection number followed by a system generated check digit will be his DBBL mobile bank account number.

Cash-In procedure

1. Customer will give the DBBL Agent point /DBBL branch the amount of money he wants to deposit into his mobile bank a/c.
2. By using the Cash-In module, DBBL Agent point /DBBL branch will send money to Customer's Mobile bank a/c. *Applicable service charges shall be deducted from the deposited amount.*
3. DBBL Mobile banking system will send following confirmation SMS to Account holder's mobile from 16216

Your account has been credited by Tk. XXXX.00 on Mar 18, 2013 3:44:04 PM.,Fee : Tk. X.00. Net Bal: Tk. XXXX.00. TxnId: XXXXXXXXX

4. Now Customer can use any services of DBBL Mobile Banking including MetLife premium payment.