

MetLife Premium payment procedure through Standard Chartered Bank's Internet Banking

1. Under the "Payments" menu click on "Make a One Time Payment". Please choose "Insurance services" in the "Biller Type" list box and "Alico" in the "Biller Name" list box . Click the "Next" button.
2. Please follow the steps listed below –
 - a. Select "PRM" in the "Type" list box
 - b. Enter your policy number in the "Policy Number" box.
 - c. Select your bank account number in the "from account" list box
 - d. Enter the premium amount figure in the "Amount" box
 - e. Click "Next".
3. Please check your payee details including your policy number and the amount. Then click "Confirm". ***If you need to change any input click "Back" and follow step 2.***
4. After your confirmation, an eTAC will be sent to your mobile number via SMS from the SCB Internet banking system. Please enter this eTAC in the "eTAC box" and click "Confirm". The next page will display a message - "Your transaction has been submitted successfully" with the payee details.
5. You can check the transaction in the "Payment History" tab or in your account "Account Details" menu.
6. For further assistance to set up your Payments options, you can contact SCB's Client Services Group (CSG) at +88 09 666 777 111, 16233 (From Mobile) or +88 02 833 22 72 (Press 6 for Client Services Group CSG after selecting language) or e-mail at [**Straight2Bank.bd@sc.com**](mailto:Straight2Bank.bd@sc.com) .
7. For information about your MetLife policy payments you can contact us directly at 9561791, Ext- 389/384/405.