

MetLife Premium payment procedure through 'Pay Bills' of HSBC Personal Internet Banking

1. Log on the HSBC Personal Internet Banking at www.hsbc.com.bd and select "Pay Bills" menu.
2. Please choose "American Life Insurance Company" by using the "Add Payee" menu and then enter your Policy number in the Account Number Field. Check your policy number and click "Confirm". You have to do this only once to set up your Pay Bills.
3. Once you complete step 2, please click the "Pay a Bill" button and enter the premium amount. Check your policy number and amount and then click "Confirm".
4. The "Acknowledgement" page confirms the success of the transaction. In order to see the reflection of the transaction in your account, click "Account Summary".
5. For further assistance to set up your Pay Bills option, you can contact your HSBC branch/ help line.
6. For information about your MetLife policy payments you can contact us directly at 9561791, ext 389/384/405.