

Our Purpose:

# Always with you, building a more **confident future**

Millions of people in Bangladesh live without proper financial protection. We help people live a happier, more secure and fulfilling life with our world-class insurance solutions.



**Helping people navigate  
life with confidence**

**155 Years** of Global History

Presence in Bangladesh Since **1952**

**10 Lakh+**

Individual Customers

**800+**

Corporate Clients

**Most Admired Company**

Recognized by Fortune Magazine

**360 Health**

Mobile App for Managing  
Health and Well-being

**Setting example in claims settlement**



**2,548  
Cröre Taka**  
claims settled in 2022

**Faster claims settlement in**

**3-5 Days**

**Strong financial position**



**Advancing insurance with innovation**

**Online Claims Settlement**

**Smart Customer Portal**

**Toll Free Insurance Enquiry Hotline**

08000016344

**Hello Bima Comics**

First Ever Insurance Focused Comics in Bangladesh

**100%**

Paperless Agent Recruitment System

**AAA**  
Credit Rating for Superior Financial Strength

**Top Taxpayer**  
Insurance Organization in the Country

**BDT 16,000+ Cröre\***  
Total Investments

**Investing in Bangladesh's future**



**CSR Contribution**  
Through MetLife Foundation

**Financial Inclusion**

**Protecting Environment**

**Building Resilient Communities**