MetLife Premium Payment Procedure through Citytouch

Insurance Premium Payment

Step 1: Log into Citytouch through https://www.citytouch.com.bd/login

Step 1: Select "Payments" from menu Tab

Step2: Select "Insurance Payment" from "Value Added Services" tab

Step 3: Input Policy Number, Nick Name, select "Insurance Paid for", and "From Account"

Step 4: Input total payable premium amount (amount must match with Policy due)

Step 5: Receive OTP (SMS/Email) and submit

Step 6: Transaction confirmation on screen and through email

Add Beneficiary

Step 1: Login to Citytouch

Step 2: Select "Payments" from menu Tab

Step 3: Select "Beneficiary Management" tab

Step 4: Select "Insurance Payment" from "Add Beneficiary" tab

Step 5: Select "Insurance Company Name"

Step 6: Input "Policy Number", "Policy Holder Name", "Nick Name" and then press next

Step 7: Select card from drop down and input card PIN, then submit to confirm

Step 8: Beneficiary added successfully

For information on your MetLife Policy Payments, please contact MetLife Call Center at 09666 7 16344 between 9:00 a.m. and 6:00 p.m. during weekdays. Or call 24X7 IVR No. 09 666 777 000 or Hotline 16344.